

**Paper reference 20158K**  
**Pearson BTEC**  
**Level 3**  
**Nationals Diploma, Extended Diploma**

**INFORMATION TECHNOLOGY**  
**UNIT 11: CYBER SECURITY AND**  
**INCIDENT MANAGEMENT**  
**(Part A)**

**Supervised hours: 5 hours**

**Y71611A**

**YOU MUST HAVE:**

**Risk\_Assessment.rtf**

**Security\_Plan.rtf**

**YOU WILL BE GIVEN**

- **A separate Data Book.**

**You do not need any other materials.**

## **INSTRUCTIONS**

- **Part A and Part B contain material for the completion of the set tasks under supervised conditions.**
- **There are 43 marks for Part A and 37 marks for Part B, giving a total mark for the set tasks of 80.**
- **Part A and Part B are specific to each series and this material must be issued only to learners who have been entered to take the tasks in the specified series.**

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**Turn over**

**INSTRUCTIONS continued**

- **Learners must only have access to Part A during this supervised assessment period.**
- **This booklet should be kept securely until the start of the 5–hour, Part A supervised assessment period.**
- **Part A will need to have been completed and kept securely before starting Part B.**
- **Part B materials must not be accessed during completion of Part A.**
- **Both parts will need to be completed during the 3–week period timetabled by Pearson.**
- **Part A and Part B tasks must be submitted together for each learner.**
- **This booklet should not be returned to Pearson.**
- **Answer all activities.**

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**INSTRUCTIONS continued**

**INFORMATION**

- **The total mark for this Part is 43.**
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**INSTRUCTIONS TO INVIGILATORS is on  
the next page**

## **INSTRUCTIONS TO INVIGILATORS**

**This paper must be read in conjunction with the unit information in the specification and the BTEC Nationals Instructions for Conducting External Assessments (ICEA) document. See the Pearson website for details.**

**Refer carefully to the instructions in this task booklet and the BTEC Nationals Instructions for Conducting External Assessments (ICEA) document to ensure that the assessment is supervised correctly.**

**Part A and Part B set tasks should be completed during the period of 3 weeks timetabled by Pearson. Part A must be completed before starting Part B.**

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**INSTRUCTIONS TO INVIGILATORS continued**

**The 5 – hour Part A set task must be carried out under supervised conditions.**

**The set task can be undertaken in more than one supervised session.**

**Electronic templates for activities 1 and 2 are available on the website for centres to download for learner use.**

**Learners must complete Part A on a computer using the templates provided and appropriate software. All work must be saved as PDF documents for submission.**

**Invigilators may clarify the wording that appears in Part A but cannot provide any guidance in completion of the activities.**

**Invigilators should note that they are responsible for maintaining security and for reporting issues to Pearson.**

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**INSTRUCTIONS TO INVIGILATORS continued****MAINTAINING SECURITY**

- **Learners must not bring anything into the supervised environment or take anything out.**
- **Centres are responsible for putting in place appropriate checks to ensure that only permitted material is introduced into the supervised environment.**
- **Internet access is NOT permitted.**
- **Learners' work must be regularly backed up. Learners should save their work to their folder using the naming instructions indicated in each activity.**
- **During any permitted break, and at the end of the session, materials must be kept securely, and no items removed from the supervised environment.**

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**INSTRUCTIONS TO INVIGILATORS continued**

- **Learners can only access their work under supervision.**
- **User areas must only be accessible to the individual learners and to named members of staff.**
- **Any materials being used by learners must be collected in at the end of each session, stored securely and handed back at the beginning of the next session.**
- **Following completion of Part A, all materials must be retained securely for submission to Pearson.**
- **Part A materials must not be accessed during the completion of Part B.**

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**INSTRUCTIONS TO INVIGILATORS continued****OUTCOMES FOR SUBMISSION**

**Each learner must create a folder to submit their work.**

**The folder should be named according to this naming convention:**

**[Centre #]\_[Registration number #]\_  
[surname]\_[first letter of first name]\_  
U11A**

**Example: Joshua Smith with registration number F180542 at centre 12345 would have a folder titled**

**12345\_F180542\_Smith\_J\_U11A**

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**INSTRUCTIONS TO INVIGILATORS continued**

**Each learner will need to submit 3 PDF documents within their folder.**

**The 3 PDF documents should use these file names:**

**ACTIVITY 1:**

**activity1\_riskassessment\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

**ACTIVITY 2:**

**activity2\_securityplan\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

**ACTIVITY 3:**

**activity3\_managementreport\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

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**INSTRUCTIONS TO INVIGILATORS continued**

**An authentication sheet must be completed by each learner and submitted with the final outcomes.**

**The work should be submitted no later than 18 May 2022.**

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**INSTRUCTIONS FOR LEARNERS is on the next page**

## **INSTRUCTIONS FOR LEARNERS**

**Read the set task information carefully.**

**Plan your time carefully to allow for the preparation and completion of all the activities. Your centre will advise you of the timing for the supervised period. It is likely that you will be given more than one timetabled session to complete these tasks.**

**Internet access is NOT allowed.**

**You will complete this set task under supervision and your work will be kept securely at all times.**

**You must work independently throughout the supervised assessment period and must not share your work with other learners.**

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**INSTRUCTIONS FOR LEARNERS continued**

**Your invigilator may clarify the wording that appears in Part A but cannot provide any guidance in completion of the activities.**

**You should only consider threats, vulnerabilities, risks and security protection measures that are implied and/or specified in the set task brief.**

**Part A materials must not be accessed during the completion of Part B.**

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**INSTRUCTIONS FOR LEARNERS continued****OUTCOMES FOR SUBMISSION**

**You must create a folder to submit your work. The folder should be named according to this naming convention:**

**[Centre #]\_[Registration number #]\_  
[surname]\_[first letter of first name]\_  
U11A**

**Example: Joshua Smith with registration number F180542 at centre 12345 would have a folder titled**

**12345\_F180542\_Smith\_J\_U11A**

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## **INSTRUCTIONS FOR LEARNERS continued**

**You will need to submit 3 PDF documents within this folder.**

**The 3 PDF documents should use these file names:**

### **ACTIVITY 1:**

**activity1\_riskassessment\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

### **ACTIVITY 2:**

**activity2\_securityplan\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

### **ACTIVITY 3:**

**activity3\_managementreport\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

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**INSTRUCTIONS FOR LEARNERS continued**

**You must complete an authentication sheet before you hand your work in to your invigilator.**

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**SET TASK BRIEF is on the next page**



## **SET TASK BRIEF**

### **The Gangala Aventurparko**

**The Gangala Aventurparko is in the country of Varma Loko and is one of several tourist attractions owned by Varma Loko Leisure Parks (VLLP).**

**Gangala Aventurparko has a mix of water activities, rides, shops, and cafes. The area is designed with a jungle theme.**

**VLLP is going to improve all its parks. Gangala Aventurparko is the pilot project. The improvements will require a new IT system.**

**The work will be managed by the Project Manager, Viro De Ordoni.**

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**SET TASK BRIEF continued**

**Look at Figure 1 in the separate Data Book. Figure 1 shows a map of the park and the area around it.**

**The private beach to the north is owned by VLLP and can only be accessed via the park. The other three sides have a secure perimeter fence separating the park from undeveloped forest. Visitors arrive on an access road which ends at a car park near the entrance.**

**At the moment, visitors buy tickets on entry and then pay extra for some of the attractions, such as the Zip wires and Children's zoo.**

**Payment at the ticket office, shops and cafes is by cash or card. Payment at the attractions is only by cash.**

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**Turn over**

**SET TASK BRIEF continued**

**VLLP wants to make payment more convenient for visitors and cheaper to run for the company.**

**The plan for payment is to give each visitor a wristband containing an RFID chip. RFID chips use near field communication (NFC) to link to a chip reader connected to the local area network (LAN).**

**The wristband will be linked to the visitor's personal VLLP account. The account can be preloaded with credit at the ticket office or at one of the shops.**

**Visitors may also link their account to a credit card so that they do not need to preload. Payment is then taken from their credit card when the visitors leave the park.**

**(continued on the next page)**

**Turn over**

**SET TASK BRIEF continued**

**When visitors want to use one of the paid attractions or buy something at a shop or cafe, their RFID chip will be read. Payment is then taken from the visitor's VLLP account.**

**Look at Figure 2 in the separate Data Book. Figure 2 shows the plan for the new IT system at the park.**

**Viro De Ordoni is an experienced Project Manager. He has previously managed several successful projects for VLLP. He has a good knowledge of IT matters but relies on managing other people's expertise rather than trying to do everything himself.**

**Viro has hired you to look at the plan and advise on cyber security and incident management.**

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**Turn over**

**SET TASK BRIEF continued**

**DEVELOPMENT PLAN**

**At a meeting with Viro you establish that:**

- 1. All current IT equipment will be replaced with items as shown in the network plan, Figure 2.**
- 2. Free WiFi will be available for guests throughout the park.**
- 3. A wireless access point will be placed in the ticket office and at each shop, cafe and attraction.**
- 4. The ticket office will be connected to each shop, cafe and attraction by optical fibre.**
- 5. All other internal cabling will use CAT6 cable.**

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**Turn over**

**SET TASK BRIEF continued**

- 6. Viro is concerned about WiFi security and access being available from outside the park.**
- 7. Employees at fixed locations, such as shops, will use an internal VOIP system for communication.**
- 8. Roving employees such as security staff will use two – way radios.**
- 9. Backups will be sent overnight to VLLP Head Office.**
- 10. The network PCs and servers will run the latest, professional version of Windows.**
- 11. Viro is concerned about disruption caused by the automatic Windows update system.**

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**Turn over**

**SET TASK BRIEF continued**

- 12. The point of sale equipment in the ticket office, shops and cafes will accept cash or cards.**
  - 13. The point of sale equipment elsewhere will only use the RFID wristband for payment.**
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**Part A SET TASK is on the next page**

## **Part A SET TASK**

**You must complete ALL activities in the set task.**

**Read the set task brief carefully before you begin and note that reading time is included in the overall assessment time.**

**Viro has hired you to advise on cyber security and incident management.**

**You should only consider threats, vulnerabilities, risks and protection measures that are implied and/or specified in the set task brief.**

**Design cyber security protection measures for the given computer network.**

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**ACTIVITY 1 is on the next page**

**Turn over**



**ACTIVITY 1: RISK ASSESSMENT OF THE NETWORKED SYSTEM – You are advised to spend 1 hour and 30 minutes on this activity.**

**Duplicate (copy and paste) and complete the risk assessment using the template given for each threat.**

**Produce a cyber security risk assessment using the template Risk\_Assessment.rtf**

**Save your completed risk assessment as a PDF in your folder for submission as**

**activity1\_riskassessment\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

**(Total for Activity 1 = 8 marks)**

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**ACTIVITY 2: CYBER SECURITY PLAN  
FOR THE NETWORKED SYSTEM – You  
are advised to spend 2 hours and  
30 minutes on this activity.**

**Using the template `Security_Plan.rtf`  
produce a cyber security plan for the  
computer network using the results of the  
risk assessment.**

**For each protection measure, you must  
consider:**

- (a) threat(s) addressed by the protection  
measure**
- (b) action(s) to be taken**
- (c) reasons for the action(s)**
- (d) overview of constraints – technical  
and financial**

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**ACTIVITY 2 continued**

- (e) overview of legal responsibilities**
- (f ) overview of usability of the system**
- (g) outline cost – benefit**
- (h) test plan.**

**Duplicate (copy and paste) and complete the cyber security plan using the template given for each protection measure, as appropriate.**

**Save your completed security plan as a PDF in your folder for submission as**

**activity2\_securityplan\_  
[Registration number #]\_[surname]\_  
[first letter of first name]**

**(Total for Activity 2 = 20 marks)**

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**ACTIVITY 3: MANAGEMENT REPORT  
JUSTIFYING THE SOLUTION – You are  
advised to spend 1 hour on this activity.**

**Produce a management report, justifying  
how the proposed cyber security plan  
will meet the security requirements of the  
set task brief.**

**The report should include:**

- **an assessment of the appropriateness  
of your protection measures**
- **a consideration of alternative protection  
measures that could be used**
- **a rationale for choosing your protection  
measures over the alternatives.**

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## **ACTIVITY 3 continued**

**Save your completed management report as a PDF in your folder for submission as activity3\_managementreport\_[Registration number #]\_[surname]\_[first letter of first name]**

**(Total for Activity 3 = 12 marks)**

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**TOTAL FOR TECHNICAL LANGUAGE IN PART A = 3 MARKS**

**TOTAL FOR PART A = 43 MARKS**

**END OF PAPER**

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